

N2 TechSolution LLC

Telephone Service

We now offer Telephone Service -

For the past several years, N2 Tech Solution has provided business telephone service in specific cases where the client need could not be met by other providers. We have recently reached an agreement with a large provider that allows us to expand the offerings significantly and at very affordable rates so that we can offer the services to all. Below are the currently available plans followed by their associated pricing and features.*

Unlimited SIP Plan

This plan is for those who wish to maintain the more traditional approach to their telephone needs. Instead of buying minutes, a line that has unlimited minutes* is obtained. Like a traditional phone line, only one call can occur on one line at a time, but you can have as many lines as desired. This plan also has some added features at no additional charge.

*Reasonable use - does not include call centers, polling agencies, auto or predictive dialers and/or similar.

Minute Plans

N2 Tech Solution has minute bundles that are not as restrictive as most carriers. When you purchase a bundle of minutes from N2 Tech Solution, they are yours to use as you wish for either inbound or outbound calling to the lower US 48 States and Canada. Other carriers oftentimes split the minutes between inbound and outbound forcing you to understand your calling patterns so as to avoid overage fees. This package is able to support 24 calls at a time and can be increased.

Metered Minute Plan

Not sure that a Minute Plan is right for your needs? You can also pay by the minute at a very reasonable rate of \$0.012/minute for both inbound and outbound calling to the lower US 48 States and Canada. Metered minutes have no monthly usage commitment. Lower rates can be had provided that the monthly minute usage exceeds 27,500. This plan is able to support 24 calls at a time and can be increased.

Inbound Toll Free Plan

Inbound toll free calling from the lower 48 US States and Canada available in either a toll free package plan or as an a la cart option at \$0.05/minute. True "800" numbers are available, but at a premium price.

Fax Plans

Two types of faxing are offered. The first requires a device that will allow for traditional hard copy sending and receiving. The second method is an e-fax solution using email.

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*Plan availability and pricing subject to change.

Optional Features

- Standard DID - regular DID (phone number)
- Enhanced DID - Standard DID with the addition of e911 and directory assistance listing
- Additional Toll Free DIDs
- Keep your existing number in most cases - Line Porting (LNP)
- Fax - available for US 50 States and Canada at a fixed price for unlimited faxing
- Fax to email - a lower cost option

Standard Features

- Caller ID and Name on inbound calls
- Web Portal for user to manage account, see call records, order services and make payments
- Voice Mail to Email or re-route to other number in the event of an Internet outage
- Highly scalable to meet growing demand
- Same day activation on new numbers, ported numbers dependent on current carrier release
- International calling at favorable rates with fraud monitoring



Unlimited SIP Trunk

- No monthly contract
- No setup fee
- 1 channel (1 call at a time)
- Can add as many channels as desired
- Unlimited inbound minutes from the US 48 States and Canada
- Unlimited outbound minutes to the US 48 States and Canada
- Low monthly flat rate
- Will need to order DID (see DID pricing)

\$20.00*/channel/month

*Taxes, fees, levies and other mandated governmental charges are not included in the above.

Metered Minutes

- No monthly contract
- No setup fee
- 24 channels (24 calls at a time if Internet service and PBX will support, can be increased)
- Will need to order enhanced DID with e911 (see DID pricing)
- Inbound from the US 48 States and Canada
- Outbound minutes to the US 48 States and Canada

\$0.012*/minute/month

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Minute Plans

- No monthly contract, \$1.00/month minimum spend
- No setup fee
- 24 channels (24 calls at a time if Internet service and PBX will support, can be increased)
- Can change package size at any time
- Includes varying number of DIDs based upon package size ("800" Toll Free numbers excluded, 8XX Toll Free number is included)
- Combine with Toll Free Package for best cost efficiency; otherwise is \$0.05*/minute

Price/Month*	Minutes	# of ENH DID	# of STD DID	# of TF DID
\$50.00	2500	1	3	1
\$75.00	4000	1	5	1
\$100.00	6000	1	7	1
\$125.00	8000	1	10	1
\$150.00	10000	1	15	1
\$200.00	15000	1	20	1
\$250.00	20000	1	25	1
\$300.00	25000	1	30	1
\$400.00	35000	1	40	1
\$500.00	45000	1	50	1
\$750.00	70000	1	75	1
\$1000.00	100000	1	100	1

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Toll Free Packages

- No monthly contract
- No setup fee for 8XX numbers, true “800” numbers may incur a setup fee (\$5.00) and a higher monthly maintenance fee (\$8.00) as the pool has been exhausted and they are hard to get
- 24 channels (24 calls at a time if Internet service and PBX will support, can be increased)
- Can change package size at any time
- Toll Free (8XX) DID included
- A la carte pricing (no package) is \$0.05/minute

Price/Month*	Minutes
\$12.50	250
\$20.00	500
\$30.00	1000
\$70.00	2500
\$130.00	5000
\$187.50	7500
\$240.00	10000
\$345.00	15000
\$450.00	20000
\$550.00	25000
\$645.00	30000
\$840.00	40000

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Options

DID/PORT/CALL Pricing

DID Type	Monthly Cost*	One Time Setup*
Standard DID (No e911 service)	\$1.00	\$1.00
Enhanced DID (Includes e911 service)	\$2.00	\$2.00
Toll Free DID	\$3.00-\$8.00	\$3.00-\$5.00
International DID	Varies	Varies
Local Line Number Port	\$10.00 to \$15.00/ea	
Toll Free Port	\$10.00 to \$25.00/ea	
FAX Port	\$20.00 to \$25.00/ea	
Calls to/from Alaska	\$0.05/minute	N/A
Calls to/from Hawaii	\$0.029/minute	N/A

Simple Fax

\$129.00* for the FAX device

\$20.00*month/line

(Includes unlimited incoming and outgoing faxes to the US 50 States and Canada and includes 1 FAX DID

\$25.00 port fee if you wish to port your existing FAX DID

Allows for the traditional sending and receiving of facsimile documents

*Taxes, fees, levies and other mandated governmental charges are not included in the above.



Fax-To-Email/Email-To-Fax

- No monthly contract
- No setup fee
- \$14.95*/month
- Includes one new FAX DID
- 200 pages inbound per month
- 200 pages outbound per month
- Pages over the allowances are \$0.10/per page
- Number porting available for existing FAX numbers at \$20.00/ea.
- FAX confirmations sent via email (notification controllable via web portal)

In General

- Unlimited Plans are best when the number of simultaneous external calls is limited, but the “Talk Time” may be high. This plan is not subject to overage fees.
- Metered Plans are best when the calling habits are unknown, the simultaneous call volume may be high and/or the minute usage is highly variable from month-to-month. This plan is not subject to overage fees.
- Package Plans are best when the calling habits are relatively well known, the simultaneous call volume may be high, the minute usage does not suffer high variability and a need for various DIDs exists. This plan is subject to overage fees (\$0.02*/minute), but only when the total allowance has been exceeded.

As an example, if you anticipate only needing 4 simultaneous calls, then a better alternative might be to get 4 Unlimited Plans (\$20/ea) at \$80.00/month than to get a Minute Package with its set number of minutes. This avoids the possibility of overage fees. If uncertain about needs, then the Metered Plan is likely best so you pay as you go and can change to a more suitable plan later.

How to Order

If interested, please call us so we can discuss and define your need. Once the order has been entered, you will receive an email that will ask you to verify the information by logging into our secure website. After verification, you will need to input your payment information as all payments are done via credit card or by bank drafts. Invoicing is done on the first of the month and the web portal has various options within the “Payment Center” section that will help manage the account. You can then access your web portal at anytime to make changes or examine the call details records.